

General Data Protection Regulation of Goldhawk International Book Solutions

DATA PROTECTION & PRIVACY POLICY

Please see Goldhawk International Book Solutions's data protection and privacy policy that explains who we are, how we process personal data and, if you are the subject of any of the personal data concerned, what rights you have. Our details below if you need to get in touch with us.

WHO WE ARE AND HOW WE STORE USE AND SHARE INFORMATION

Goldhawk International Book Solutions is a book Distribution company which currently does not hold personal data to sell products directly through this site.

But in accordance to this policy we may in future sell our products through this website and in the course of doing so may hold personal details collected in accordance with this policy. Please check back frequently to see our updated policy. Our details are set out at the end of this policy.

We are a small independent book Distribution company. We represent Publishers' titles and other publications in print format.

We sell our products both directly to consumers and also to business customers including retailers, libraries, wholesalers and professional bodies and entities, and any other organisations that are interested in buying our books.

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

This privacy notice is issued on behalf of the Goldhawk International Book Solutions. References to of, "we", "us" or "our" in this privacy notice refers to Goldhawk International Book Solutions.

If you have any questions about this privacy notice, including any requests to exercise your legal rights, please contact us using the details set out below.

COLLECTION OF PERSONAL DATA

We currently not set up to collect or process personal data.

But in future we may do so once we have our website is set up to process orders or order books directly from our site either by an individual customer or a company.

This would require us to collect your details such as name, email and if purchasing products, your billing details, (including credit card information).

Please check this policy from time to time to see our updated policy changes.

At this point we are not set up to collect any information on your visit to our website.

However, we would be doing so in the near future as this website becomes fully functional and equipped to deal with orders and track visitors. We shall notify you here as soon as we do.

PLEASE CONTINUALLY CHECK THIS SITE FOR UPDATES

We do plan to post marketing materials through blogs on the website and to individuals we do send newsletters to those on our database whether they are individuals, corporate companies or retailers. We will delete details of anyone who does not wish to receive our marketing services or enter any competitions that we may hold in the future.

For any goods or services from our Publishers we may collect your details to enable us or other suppliers of ours to communicate with you in relation to the purchase or provision of goods or services by you or the person that you work for. For instance, if you want to purchase a book from our site in the future, we may use your bank information to process the order through our fulfilment warehouse. This applies to any customer who buys through our website. However, we will not use your bank information for any other purpose other than to process your order. We will not communicate your bank information with anyone other than those that process your order and the bank in question for authorisation.

For employment within the UK

We may collect information about you to check suitability of age and right to work or reside in the UK to provide products or services. We will always indicate the need to collect the relevant information at the time of the transaction or services. We will also collect this information with prior consent from you.

This information will be subject to checks and collection if you choose to be employed by Goldhawk International through our UK office.

We normally process personal data only in the UK or elsewhere in the EU, or in non-EU countries that are certified as providing an adequate level of protection for personal data.

In the event you order products from us outside of the UK or EU, we will be obliged to share the information with the relevant warehouse to process the order from outside of the territories mentioned. We will always uphold the EU approved standard relevant to using personal information to service your requests.

Please see link below for international services:

http://ec.europa.eu/justice/dataprotection/internationaltransfers/transfer/index_en.html

SECURITY OF YOUR PERSONAL DATA

We will store all information securely (the level of security being appropriate to the nature of the data concerned and the other relevant circumstances).

However, any use of information via the internet is not completely secure. We will do our best to ensure protection your personal data, but we cannot guarantee the security of your data transmitted to our website and any transmission is at your own risk. We will try to secure all your information from such risk.

As for your data that we share this would include some third parties such as business partners, suppliers, auditors, credit controllers, professional advisors and organisations that process your transactions like Paypal etc or the method you choose to process such payments. We will not use your information to advertisers without your permission.

We may disclose your personal data to third parties ONLY if we sell our company and its assets while still upholding our security policy or in the case of a legal order to disclose information. This may apply in cases of fraud or other credit risks.

THE LEGAL BASIS FOR OUR PROCESSING OF PERSONAL DATA

The legal basis on which we process your personal data where it is necessary to obtain your permission to process your order and be allowed to do it. If you choose to withdraw consent or edit your personal details, please contact us immediately. Otherwise we will use your personal on file to process where required.

The agreement works which you are party to, a party or in order at your request prior to entering into such an agreement and for compliance with a legal obligation to which we are a subject or for the purposes of the legitimate interests pursued by us or another person, provided that this will only be in circumstances in which those legitimate interests are not overridden by your interests or fundamental rights and freedom which require protection of personal data.

YOUR RIGHTS

You have the following rights in relation to personal data relating to you that we process: be it access to personal data about you, updating your personal data or erasing it.

Where we are processing personal data relating to you on the basis of your prior consent to that processing (such as in relation to marketing by email), you may withdraw your consent, after which we shall stop the processing concerned.

Please [contact](#) us as set out below. To unsubscribe from any electronic newsletters or other marketing communications, you can click on 'unsubscribe' link in relevant communications.

THE LENGTH OF TIME FOR WHICH KEEP YOUR PERSONAL DATA

We will use personal data only for so long as is necessary for the purpose or purposes for which it was originally collected. Or if we have a legal obligation to remove such data from our database.

If you have a complaint about any processing of your personal data being conducted by us, you can contact us or lodge a formal complaint with the Information Commissioner.

If you would need to contact a regulator -The Information Commissioner is the supervisory authority in the UK and can provide further information about your rights and our obligations in relation to your personal data, as well as deal with any complaints that you have about our processing of your personal data.

Our contact details are:

Address:

28 Clark Way, Heston, Middlesex TW5 9EG

Email:

s.dunienville@goldhawkinternational.com

Phone: +44 (0)203 015 4607

Cookie Policy

Our company Goldhawk International Book Solutions Ltd ("us", "we", or "our") uses cookies on our website www.goldhawkinternational.com

By using the Service, you consent to the use of cookies.

Our Cookies Policy explains what cookies are, how we use cookies, how third parties we may partner with may use cookies on the Service, your choices regarding cookies and further information about cookies.

What are cookies

Cookies are small pieces of text sent by your web browser by a website you visit. A cookie file is stored in your web browser and allows the Service or a third party to recognize you and make your next visit easier and the s service more useful to you.

Cookies can be "persistent" or "session" cookies.

How Goldhawk International Book Solutions Ltd uses cookies when you use and access the Service, we may place a number of cookies files in your web browser.

We use cookies for the following purposes: to enable certain functions of the Service, to provide analytics, to store your preferences, to enable advertisements delivery, including behavioural advertising.

We use both session and persistent cookies on the Service and we use different types of cookies to run the Service.

Essential cookies: We may use essential cookies to authenticate users and prevent fraudulent use of user accounts.

For the full disclosure section, including all types of cookies (from essentials to advertising cookies),

Third party cookies:

In addition to our own cookies, we may also use various third parties' cookies to report usage statistics of the Service, deliver advertisements on and through the Service, and so on.

What are your choices regarding cookies

If you would like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser.

Please note, however, that if you delete cookies or refuse to accept them, you might not be able to use all of the features we offer, you may not be able to store your preferences, and some of our pages might not display properly.

You can learn more about cookies and the following third-party websites:

- All About Cookies:

<http://www.allaboutcookies.org/>

- Network Advertising Initiative:

<http://www.networkadvertising.org/>

We may show relevant ads tailored to you across the internet, specifically on SEOs and its partners' websites, based on what parts of our website you have viewed. We respect your privacy and are not collecting any identifiable information through the use of any other third-party marketing system.

The third-party vendors, including Google, may place cookies on web browsers in order to serve ads based on past visits to our website. This allows us to make special offers and continue to market our products and content to those who have shown interest.

Please note that we have no control over our advertisers who may also use cookies.

UPDATES TO THIS POLICY

Any changes we make to our privacy policy in the future will be posted on this page.

DATE OF THIS POLICY

This policy was last updated on 26 May 2018.

Registered in England No. 10824379

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